



# New York State Public Service Commission

## Office of Consumer Services Service Provider Contact Information

Completed forms should be submitted to [OCS.OPERATIONS@DPS.NY.GOV](mailto:OCS.OPERATIONS@DPS.NY.GOV)

Date \_\_\_\_\_

Company Name \_\_\_\_\_

Service Type (Check all that apply): Gas ☐ Elec ☐ ESCO ☐ Cable TV ☐  
Water ☐ ILEC ☐ CLEC ☐ Toll Only ☐ Other \_\_\_\_\_

**President** \_\_\_\_\_  
Mailing Address \_\_\_\_\_  
\_\_\_\_\_  
Email Address \_\_\_\_\_  
Phone Number \_\_\_\_\_ Fax Number \_\_\_\_\_

**Vice President / Director of Customer Service** \_\_\_\_\_  
Mailing Address \_\_\_\_\_  
\_\_\_\_\_  
Email Address \_\_\_\_\_  
Phone Number \_\_\_\_\_ Fax Number \_\_\_\_\_

**Primary Regulatory Complaint Manager** \_\_\_\_\_  
Mailing Address \_\_\_\_\_  
\_\_\_\_\_  
Email Address \_\_\_\_\_  
Phone Number \_\_\_\_\_ Fax Number \_\_\_\_\_

**Secondary Regulatory Complaint Manager** \_\_\_\_\_  
Mailing Address \_\_\_\_\_  
\_\_\_\_\_  
Email Address \_\_\_\_\_  
Phone Number \_\_\_\_\_ Fax Number \_\_\_\_\_

The PSC electronically transmits consumer complaints to service providers. You must identify a fax number and/or an email address box that is shared by a group of people. (NOTE: WE WILL NOT SEND COMPLAINTS TO PERSONAL EMAIL ADDRESSES. A SHARED EMAIL ADDRESS MUST BE IDENTIFIED OR THE TRANSMISSION WILL DEFAULT TO THE FAX NUMBER) Please identify the address/es to which we should transmit our complaints:

Email: \_\_\_\_\_ Fax: \_\_\_\_\_